<u>Congratulations, you've just been gifted a free computer Tune-Up !</u>

It's simple to use, just call or text our number to let us know the day and time you would like for us to come to your location and work on your Windows based computer for a tune-up.

We should be in and out in an hour or less, so it won't take up too much time. We won't need to take your computer for the tune-up, so don't worry about having to unplug it.

You can sit and watch or go about your normal tasks and we will give you an update when we have finished. The Tune-Up usually includes the following:

- Initial assessment of the current state of the computer so we can see what direction will make the most impact on performance.
- We typically use "Portable Technician Programs" that assist us in the service and won't load up, nor slow down, your computer after we have left.
- **We will**:
  o Run a few malware cleaners to take off minor malware (that often get installed from installing programs off the Internet)
  o Run hard drive optimization utilities
  o Tune-Up your computer settings for performance
  o Run System & User Temp & Junk File cleaners
  o Blow the built-up dust out the system; outside if possible (typically outside)
  o Give a professional assessment, so you know how your computer is doing!

Again, congratulations on winning a Free Tune-Up. No purchase is necessary, but if you like what we do…pass the word, please.

Sincerely,

Brian Smith

Brian Smith

The Salem Computer Doctor   www.SalemComputerDoctor.com   **503.931.6007**